

Dolcie Hughes-Penzer

STEWARDESS

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Current location: Cornwall, UK

Passport: British, expiry 2031

DOB: 21/03/2004

Availability: Immediately

OBJECTIVE

With over 4 years of experience in premium quality hospitality, housekeeping, and nannying, I am excited for a Stewardess role where I can utilise my combined strong interior skills and capable nature. I am an easygoing and professional individual with a bubbly personality, already accustomed to the luxury tourism industry and ready to start immediately.

LAND-BASED EXPERIENCE

Cape Cornwall Club, St Just — Waitress/Bartender/Admin

DECEMBER 2022 - PRESENT

Serving member and non-member guests at a luxury golf club, ensuring they enjoy premium service throughout the meal services, and going beyond to organise their leisure activities. I also arranged transport and bookings, advertisement, and guest contact as the administrative assistant.

Haslam Family, Cot Valley — Nanny

JUNE 2022 - SEPTEMBER 2022

Nanny for a dynamic local family, providing enriching childcare for primary-age children. This involved engaging activities, cooking nutritious meals, personal care, and developing childrens' skills.

Inspired Investments Ltd, St Ives — Housekeeper

JUNE 2022 - SEPTEMBER 2022

Regular cleaning of a 5-bedroom and 5-bathroom luxury 5-star residence in St Ives, requiring meticulous and fast changeovers, as well as welcoming the guests.

Hubbox, St Ives — Waitress

JULY 2020 - DECEMBER 2021

Earning personal 5-star reviews for service in a fast-paced restaurant environment, this job involved serving during peak season, special events, and large groups.



QUALIFICATIONS

STCW10 Basic Safety Training
MCA-approved Course
(expiry 2028) including:

- PSSR
- EFA
- PST
- FPFF

Proficiency in Designated
Security Duties

ENG1 Medical Certificate
(expiry 2025)

Food Safety Level 2 (April
2021)

CPL Guest Excellence (March
2021)

CPL Health and Safety in a
Food Environment (February
2021)

CPL Allergen Awareness
(January 2021)

CPL GDPR for Hospitality
(March 2021)

CPL Manual Handling (March
2021)

Porthminster Beach, St Ives — *Waitress/Golf Hire*

MAY 2018 - NOVEMBER 2019

Working as a beachside server at a multi-award-winning restaurant allowed me to professionally interact with many guests and customers of both the restaurant and golf course, as well as be responsible for counting and handling large bills.

EDUCATION

Penwith College, Penzance — *Further Education (A-Levels)*

SEPTEMBER 2020 - AUGUST 2022

I achieved an A* in French, A* in Law and A* in Geography.

Mounts Bay Academy, Heamoor — *Secondary Education (GCSEs)*

SEPTEMBER 2015 - AUGUST 2020

I performed leadership roles as a prefect, and achieved 10 passes at grades 9-6 (old system A** - B), such as a 9 in French, 9 in Geography, and 8 in both English Language and Literature.

SKILLS

- Childcare/nannying
- Barista
- Mixology
- Buffet
- Housekeeping
- Turnups/turndowns
- Cleaning
- Table service
- Interpersonal skills
- Experienced traveller
- Admin duties

LANGUAGES

- ENGLISH - mother language
- FRENCH - advanced
- SPANISH - basic

PERSONAL

- No tattoos
- Non-smoker
- Fully COVID vaccinated (3 Pfizer vaccinations)