



Briana Alexia

STEWARDESS

PROFESSIONAL SUMMARY

A dynamic, resourceful and highly motivated individual with excellent interpersonal skills and the ability to communicate concisely at all levels. Currently working as a bartender in a cocktail bar, now seeking a challenging and rewarding role within the yachting industry as a stewardess. I have a strong sense of ambition, ability to work well under pressure whilst thriving in fast paced environments. I am looking for a position that could give me the opportunity to develop my skills across all departments within the interior team. I'm confident in all aspects of a housekeeping and I am use to being on service with my current position.

WORK HISTORY

Stewardess 09/2022 - Current

Indus Tug Ship - Tilbury, Essex

Indus is a 23 metre vessel that operates from Tilbury dock. In line with wanting to gain some experience working on boats I have volunteered my time to work on the Indus which is owned and operated by a family friend. The vessel is a commercial tug operating throughout the UK and Europe. I have undertaken 5 trips to date each between 3 and 5 days.

Onboard, my responsibilities included attending to the needs of the skipper and crew members by preparing their meals, keeping the cabins clean and tidy and helping with the general maintenance of the boat. I am also responsible for all of the laundry and housekeeping whilst onboard.

Bartender 08/2022 - Current

The Cocktail Kitchen - Southend-on-Sea

- Retained in-depth bar and menu item knowledge, providing expert recommendations to suit guest taste
- Prepared mixed drinks and poured wine, beer and non-alcoholic beverages within target service timeframes
- Thoroughly cleaned bar areas, delivering positive first impressions to guests and maintaining impeccable hygiene standards
- Provided efficient food and drinks service for high levels of customer satisfaction
- Performed bar closing duties, thoroughly cleaning, sanitising and replenishing stock
- Changed beer kegs safely and efficiently, consistently following health and hygiene guidelines
- Followed food safety and hygiene requirements to protect guests
- Created range of alcoholic and non-alcoholic mixed drinks for establishment guests
- Served meals and drinks with professionalism and skill, maintaining high presentation and quality standards.

Talent Acquisition Specialist

03/2022 - 10/2022

CONTACT

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Briana.alexia1@gmail.com

ADDITIONAL INFORMATION

Date of birth: 18/11/1997

Nationality: British

Current location: United Kingdom

Passports/visa: British Passport

Health: Perfect health, double vaccinated

Non-Smoker

No Visible Tattoos

SKILLS

- Flexible and intuitive
- Goal orientated approach to work
- Ability to meet targets and deadlines
- Punctuality and timekeeping
- Ability to handle multiple priorities
- Very organised and can multi-task under pressure
- Communication and team working

QUALIFICATIONS

-- United Kingdom

- STCW 95+ Proficiency in Maritime security awareness (Issued 18/11/2022)
- Seafarers Medical Certificate ENG1 (EXP 08/11/2024)
- Level 2 Food Safety & Hygiene
- Second class honours degree in applied Psychology and Criminology - Univeristy of Brighton

Jonathan Rhys Recruitment Ltd – Southend-on-Sea

- Elevated candidate experience throughout hiring journey to ensure the client was consistently the employer of choice
- Maximised business growth by identifying and targeting gaps in workforce with aligned talent acquisition function
- Attracted, engaged and nurtured top talent using different recruitment methods including LinkedIn, social media and online job boards
- Assisted in various recruitment and talent acquisition projects by generating high quality job adverts, headhunting candidates and managing onboarding and reporting processes.

Social Therapist

03/2020 – 02/2022

Tower Hamlets Centre for Mental Health – Mile End, Tower Hamlets

- Working within a psychiatric intensive care unit presented me with a fast-paced work environment that requires impeccable communication skills
- Providing care and therapeutic engagement with the service users
- Working with the psychiatrists and psychologists to develop treatment plans
- Providing prompt and effective crisis interventions
- Developed and implemented intensive individualised treatment plans addressing family relationship problems, destructive patterns of behaviour and other psychosocial issues.

Team leader

10/2017 – 02/2020

The Body Shop – Brighton, Brighton and Hove

- Led performance reviews and tailored employee feedback to facilitate professional development.
- Provided leadership and direction for employees, supervising activities to drive productivity and efficiency.
- Professionally handled difficult customer complaints and objections to maintain first-class customer service standards.
- Fostered positive employee relationships through communication, training and coaching.
- Reached high-quality standards through audits and testing.

Bartender

11/2017 – 08/2018

Bao Wow Nightclub – Brighton, Brighton and Hove

Bao Wow was a busy and fast paced nightclub in the student hub of Brighton. During my time here I worked as a bartender serving beers, wines and spirits. I was also responsible for keeping the venue presentable, maintaining a spotlessly clean and tidy bar area in line with health and hygiene regulations. I also had to manage the cloakroom for guests.

Au Pair

11/2016 – 10/2017

Saint Barthelemy

- Assisted children with homework and school assignments, offering academic support and guidance to build confident learners
- Teaching spoken and written English
- Assisted children with bedtime routines, adhering to set timeframes to maintain consistency
- Supported families on holidays, supervising children and escorting them to activities
- Prepared healthy foods and beverages based on optimal dietary guidelines and individual restrictions.
- Offered outstanding care to multiple children at once, ranging from ages of newborn to 12.

HOBBIES

- Swimming
- Equestrian showjumping
- Cooking and hosting dinner parties
- Hiking/outdoor activities

REFERENCES

- Mark Robinson, Marine Director & Captain of Indus Ship:
Mark@worksafetyboat.com
- Emily Faraway, Manager of The Cocktail Kitchen:
cocktailkitchen17@gmail.com
- Kieran Dillane, Team Leader at JonathonRhys Recruitment:
kierand@jonathan-rhys.com
- Mitchell Modja, Ward Manager at Tower Hamlets Centre for Mental Health: ***MitchellModja@Nhs.net***
- Daniel Stubbs, Manager at The Body Shop: ***Daniel.g.s.stubbs@gmail.com***
- Julie Grunler Guetta – Au Pair Family: ***jgrunler@gmail.com***