# Péter Bicsák

## **Professional Profile**

From Cocktails and Dreams in Night Clubs to Cocktail service in a Piano Lounge Bar. From Chef de Rang to 5 stars six courses dégustation dinner service with 6 different wines. From a shoeshine and dry cleaning service to a responsible one of the Fine Dining reservations to 170 passengers on a 5 star cruise ship. Barmanager with stock control, wine and cocktail menu design. From Breakfast room service to leading dinner service on a private function. A Butler who is always offering his help before you would ask for anything. Concierge who is parking your car.

# Biographical Profile

Péter Bicsák is a self-confident person. He is Hungarian but he describes himself very cosmopolitan as he had opportunities to work in different places and establishments in the hospitality industry. Now he is a Butler where he found himself in the best-fit position. He believes that in the career path is important not to skip the steps. He got his experience in different areas like a cocktail barman, a'la carte waiter, restaurant manager, Concierge, and Butler. He mainly gained his experience in the cruising industry. At Crystal Cruises he got his most successful position as a Head Butler. He had the opportunity to serve and satisfy high-end clients from all over the world. He has great knowledge on cultural differences. He is very happy to have trained many of his colleagues. He is proud of his ability to build a great connection with his guests as well as with his supervisors. In his free time, he would like to have 36 hours in one day as he has so much interest in many different kinds of areas. He is a bedroom DJ, an amateur photographer. He likes the infinite knowledge space of the internet. He knows how much preparation is important so please have your phone battery charged. I am ready for your service. How may I assist you?

# Experience

#### Butler

Scenic Cruises MV Scenic Eclipse Employed by Scenic Cruises June 2022 – November 2022

### Butler

Crystal Cruises MV Crystal Endeavor Employed by Crystal Cruise Manning May 2021 – March 2022

#### Head Butler

Crystal River Cruising MV Crystal Mozart Employed by Crystal Cruise Manning March 2020 – December 2020

### Head Butler

Crystal River Cruises MV Crystal Mozart Employed by Crystal Cruise Manning March 2019 – December 2019

# Butler/Head Butler

Crystal River Cruises MV Crystal Mozart Employed by Crystal Cruise Manning March 2018 – December 2018



### Butler

Crystal River Cruises MV Crystal Mozart Employed by Crystal Cruise Manning March 2017 – December 2017

#### Waiter/Barsteward

Uniworld Boutique River Cruise Collection MS River Duchess Employed by GRC Global River Cruising, Switzerland July 2016 – December 2016

# Head Concierge

The Old Government House Hotel & Spa Guernsey Channel Islands February 2016 – May 2016

### Head Butler

Scenic Cruises MS Scenic Opal Employed by G&P Cruise Hotel Management Ltd Switzerland March 2015 – November 2015

#### Butler

Scenic Cruises MS Scenic Gem Employed by G&P Cruise Hotel Management Ltd Switzerland March 2014 – November 2014

### Butler

Scenic Cruises MS Scenic Pearl Employed by G&P Cruise Hotel Management Ltd Switzerland March 2013 – November 2013

Reference me at G&P HR management. Contact Sarah Rüst. Phone +41 41 220 20 00

### Butler/Waiter/Bartender

Scenic Cruises.

MS Scenic Crystal

Employed by G&P Cruise Hotel Management Ltd Switzerland

March 2012 – November 2012

Scenic Cruises is an Australian tours and cruises company who has a fleet of 11 luxury ships in Europe. Offers an all-inclusive 5 star service. The vessels can accomodate 169 passengers and 50 crew. Scenic Cruises is one of the leading Cruise line in european waterways.

Please visit www.scenic.com.au

### Waiter/Bartender

Avalon Waterways has a 4 stars fleet of river cruising ships in european waters. Please visit www.avalonwaterways.com
Reference me please at G&P HR management.

# Chef de Rang/Bartender

Amawaterways MS Amalegro Employed by Seachef Cruises Ltd September 2010 – November 2010

### Head Barman

Amawaterways MS Amadante Employed by Seachef Cruises Ltd April 2010 – September 2010

Amawaterways is an australian cruise line with a fleet on european waters. www.amawaterways.com

Please reference me at Seachef

# General Manager

PREZZO

Nottingham, United Kingdom, Italian Restaurant until October 2008

### Waiter

PREZZO Aldeburgh, United Kingdom
Italian Restaurant
October 2007 –
Please reference me at Gabor Kiss Operational Manager at 00447738731708

# Restaurant and Bar manager

The Hampshire Hotel Jersey, Channel Islands June 2005 – May 2007

### Waiter/Bartender

Wensum Valley Hotel Golf and Country Club Norwich, United Kingdom March 2005 – June 2005

# Bartender

Uniworld Boutique River Cruise Collection MS River Duchess April 2004 – January 2005

### Head Barman

Vantage Delux World Travel MS River Navigator Employed by Kensington Hospitality, Switzerland April 2003 – November 2003

### Barmanager

Vantage Delux World Travel MS River Navigator Employed by Kensington Hospitality, Switzerland March 2002 – January 2003

### Head Barman

Grand Circle Cruise Line MS River Concerto Employed by Kensington Hospitality, Switzerland March 2001 – November 2001

#### Bartender

Grand Circle Cruise Line MS River Concerto Employed by Kensington Hospitality, Switzerland September 2000 – November 2000

From the October 1999 until May 2000 I worked as a bartender in three different places in Cape Town South African Republic during the summer season. Bar and Grill, Italian Café and an upmarket Feng Shui Gourmet Restaurant.

### Barmanager and Cocktail Barman

Szilvakék Paradicsom (The Blue Plum Tomato) Restaurant Budapest Hungary September 1998 – August 1999

### Cocktail Barman

DOKK Backstage Bistro Budapest Hungary December 1997 – August 1998

## Logistics

Start Auto Ltd Budapest Hungary May 1995 – May 1998

During these three years I worked for a car spare part store named Start Auto kft in Budapest, first as a seller and afterwards as a person responsible for daily delivery twice in Budapest as well as all over Hungary on daily basis. I learned a lot about communication and treatment of people here, keeping contact with customers from all over the country and the link between them and my company.

# Skills

Great comprehensive knowledge of the hotel operation. Excellent focus and priority on customer satisfaction. Flexibility and strong willingness, ability to accommodate to changes. Professional and attentive with anticipation of needs. Perfect organisational skills, always looking forward in advance. Very emphatic and always open for a conversation. High attention on details and great memory to recall. I am very emotional but I know that there is a straight borderline between business and friendship.

# Education

High School 5 years Mechanical Technical Bartender school with certificate from the Hungarian bartender alliance Butler Training with G&P Cruise Hotel Management Switzerland Butler Training with Crystal Cruises

Computer skills: ECDL

Driver licence: Category B for car since 1991. Four years daily driving experience on the left side.

# Personal data

Date of birth: 04. July 1974.

Place of birth: Zalaegerszeg, Hungary

Nationality: Hungarian

Married and father of three daughters.

### Contact:

E-mail: littlewhiteroses@yahoo.com

Phone: +36 30 353 5053

Thank you for reading my CV.

Kind Regards

Péter Bicsák