

**Dmytro
Babenko**
Deckhand/Service Steward

Nationality	Ukrainian
Date of Birth	17 Jan 1986
Location	Kherson, Ukraine
Availability	Immediate
Telephone	+ 380662183317
E-mail	babenkoalex21@gmail.com
Languages	English (fluent), Ukrainian (mother tongue), Russian (mother tongue)
Other	Non smoker, No tattoos, fully vaccinated with booster.



Energetic, self-motivated and dedicated team player with flexible approach to my work. Result oriented with strong organizational skills and excellent attention to details, able to react quickly and handle work pressure, excellent in table setting and silver service. In the past 13 years, I have acquired great experience with customers' service, restaurants, housekeeping and guests relation service in cruise line industry.

Education and Competences

2002-2008	Ukraine, Kherson National Technical University, Master's degree in Mechanical Engineering
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Certificates

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| <ul style="list-style-type: none">- ENG1- STCW 95- Seaman's book- Security - Related Training and Instruction for All Seafarers- Advanced Fire Fighting | <ul style="list-style-type: none">- Proficiency in Survival Craft and Rescue Boats Other than Fast Boats- Medical First Aid On Board Ship- Safety Familiarization, Basic Training and Instruction for All Seafarers |
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Cruise Ship and Hospitality Experience

Celebrity Cruise Line

Maitre'D Hotel

08 /10/2016- 10/21/2022

I was leading one or two restaurants on the ship with approximately 45-60 crew members under my supervision. Assisted independently to Restaurant Manager with all daily tasks and projects; facilitate all aspects of the business in the restaurants inclusive accounts and stock, supplies and coordinate kitchen operation; ensure the delivery of superior customer service to maximize customer satisfaction, and respond to and resolve customer complains; interviewed, hired, trained, and counseled qualified wait staff.

Celebrity Cruise Line

Assistant Maitre'D Hotel

19/08/2014 – 08/10/2016

I was leading part of the main restaurant or one of the specialties. Responsible for delivering inclusive customer service, to control wait staff and galley team just to make sure to maximize guest's satisfaction. After job on Asst. Maitre'D Hotel position I'm really became passion and hospitality person with open mind. Its gave me opportunity to build and maintain positive relationship with all internal crew and guests; anticipate their needs, handle guests require, and solve problems; maintain a high level of products and service knowledge in order to understand guests needs and expectations and respond adequately.

Celebrity Cruise Line

Head Waiter

25/07/2012 – 19/08/2014

Taking care about crew area (crew messes), coordinate and support galley operation and as well providing service for all crewmembers on board.

Celebrity Cruise Line**25/08/2010 – 25/07/2012****Service Waiter**

Taking orders, assisting guests with menu recommendations following a 6stars service standard, silver service, running service station: a professionally delegating a 2nd man and a runner. Participating all events during closing the ship, including offloading.

The information provided in this resume is true, correct and with the best of my knowledge. I authorize my personal data usage for employment purposes and allow it to be passed to any perspective employers

Signature __Babenko Dmytro____

14/01/2023

