

ANNALOU S. REGINIO

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Friendly and outgoing cabin stewardess ensures that all cruise line guests are comfortable and happy by maintaining exceptionally clean rooms and passageways. Has excellent interpersonal skills and extensive knowledge of cleaning and sanitation guidelines.

ABOUT ME

Birth date:	MAY 23, 1989
Age:	33
Gender:	Female
Citizenship:	Filipino
Civil status:	Single
Height:	5'2"
Weight:	44 Kg

CORE QUALIFICATION

- ❖ Excellent communication skills.
- ❖ Extensive knowledge of sanitation standards and guidelines.
- ❖ Good interpersonal and oral communication skills.
- ❖ Friendly courteous and outgoing personality
- ❖ Works very well as part of a team
- ❖ Excellent customer service focused approach
- ❖ Hardworking reliable and trustworthy

Experiences

- Crew Stewardess (06/24/2021- 03/24/2022)
 - ◆ Virtu Ferries / Malta, Italy
 - Service in bar section /shop duties
 - Assist on cleaning/opening/closing tasks and other duties as needed.
 - Assists in keeping bar/lounge clean and sanitary, assists in cleaning dishes and tends to customers needs
 - Greeting patron and if needed confirming/taking reservation
- Cabin Stewardess (05/20/2019 - 10/04/2019)
 - ◆ Orient Queen II / Mediterranean Sea
 - Greeted guest arriving on the Cruise ship.
 - Helped Guests load and unload luggage as directed.
 - Delivered room service.
 - Performed daily cleaning duties for all occupied and non-occupied cabins.Made beds changed linens brought fresh towels and removed trash.
 - Responded promptly to guest requests.
 - Vacuumed carpets.
- Cabin Stewardess (02/25/2020 - 08/02/2020)
 - ◆ Orient Queen II / Worldwide
 - Maintained cleanliness of all rooms and sanitized surface.
 - Made bed and changed linens.
 - Vacuumed carpets.
 - Keep Hallways outside of cabins clean and neat.
 - Performed all other duties as assigned including laundry.
 - Greeted guests upon arrival and departure.
 - Ensured guest comfort by responding promptly to request.
- LPL MANOR HOTEL (2010-2011)
 - Room Attendant
- ATRIUM HOTEL (2011-2012)
 - Housekeeping Attendant
- THE MANILA PAVILION HOTEL (2014 - 2015)
 - Housekeeping Attendant

Education

Tertiary

Seafarer/Stewarding
Advance Central College
San Jose, Antique
Superferry 12 (6 Months)

On the Job Training:

Cindy's Restaurant (3 Months)
Superferry 12 (6 Months)