



LILLI GRAHAM

Deckhand / Stewardess

CERTIFICATES

- STCW Basic Certification (STCW95 & 2010)
- Intro to Yachting Interior Certification – Seven Seas Preparatory Academy
- New England Bartenders Association Basic Bartender Certification
- Foundations of Project Management Certificate
- Meta Social Media Marketing Certificate
- ServSafe Certified
- American Red Cross CPR/AED Certified
- PADI Scuba Diver Certified

WORK EXPERIENCE

Burlington Beer Company Bartender and Event Lead

05/22–10/2022

Cross trained employee filling gaps as needed to benefit in company growth. Maintained position in top 10% of sales with 100% customer service satisfaction rating. Recognized as knowledgeable brand ambassador for rapidly growing event program. Rapid growth behind bar with continued education in mixology, brewing, liquor histories and originations, and wine varietals.

El Gato Cantina Bar Manager

06/21–04/2022

Managed staff of 20-25 while crafting exciting, rotating special cocktail menu. Seamlessly balanced actively training staff, sustaining busy bar, bookkeeping and accounting, as well as administrative management duties (ie scheduling, inventory, payroll, etc.).

Topnotch Resort and Spa Banquet Captain and Lead Server

08/2019–06/2021

Returned from temporary layoff due to COVID19 to lead downsized team to continue to drive sales while enforcing systems to meet high standard of sanitation. Flourished as flexible employee able to assist in FOH and BOH positions. Successful sales and execution of events ranging from 10-1500 guests in formal, high-profile, corporate and casual capacities.

Contact

(802) 578-5923

Lilligraham44@gmail.com

US Passport expiry 09/28

DOB: 10/04/1996

Health: Excellent

Small tattoos willing and able to cover

Languages: Fluent English, Basic Spanish and ASL

Objective

Proactive, detail-oriented, entry-level Stewardess with 9+ years of diverse service experience. Actively seeking cross-training and continuing education opportunities.

Aiming to leverage abilities and extensive transferrable skills to successfully fill a role within your crew.

Hobbies

Shark Diving

Painting

Photography

Rugby and American Football

Cooking

Skills

Quickbooks, Basic Accounting

Fine Dining/Silver Service

Inventory Management

Administrative Support

Project Management/Scheduling

Itinerary Creation & Travel Planning

References available upon request