



SOFIIA NURULLINA

STEWARDESS

Address Moscow, Russia
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sofiia.nurullina@gmail.com

CERTIFICATES

STCW-95
VACCINATION COVID 19

Date of birth: 30.09.1992
Height: 160
Weight: 52
Family status: Single
No children
No tattoos No smoker

LANGUAGES

Russian: Native
English: Intermediate

PROFESSIONAL SKILLS

Hospitality
Wine Service
Silver Service
Service Etiquette
Cooking
Catering
VIP Psychology Training
Cleanliness support
Emergency Medical help

LINKEDLN

<https://www.linkedin.com/in/sofiia-nurullina>

OBJECTIVE

I'm currently looking for a job as a stewardess on a yacht.
This is a good chance for practising foreign languages, my hospitality skills and passenger service.
My passion is order everywhere and in everything.
I am a hardworking, responsible and friendly employee. Free drama.

EDUCATION

December 2022

Anti-cellulite massage
School of massage

May 2022

Depilation
School of depilation

March 2022

Flight Attendant of business aviation
Stewardess for private VIP yacht
Jet Service training center

Moscow - Russia

2012 - 2017

Moscow - Russia

Hotel businesses
Moscow Academy of Labor and Social Relations

2009 - 2012

Moscow - Russia

Cooking Education
Moscow College of Services №44

WORK EXPERIENCE

Sales Consultant

Duties:

- Developed and maintained courteous and effective working relationships.
- Improved operations through consistent hard work and dedication.
- Worked with customers to understand needs and provide excellent service.
- Resolved problems, improved operations and provided exceptional service.

12/2017

07/2022

Company
«Regstaer-M» LLC
Vnukovo Airport in
Moscow

Passenger Registration Agent

Duties:

- Check-in of passengers and baggage for the flight
- Offered friendly and efficient service to customers, handled challenging situations with ease.
- Actively listening to customers' requests, confirming full understanding before addressing concerns.
- Identified issues, analyzed information and provided solution to problems.

04/2017

12/2017

Company «UTG»
LLC Vnukovo
Airport in Moscow