



# CZHARINA CHIN

## STEWARDESS

### OBJECTIVES

To work as stewardess position to ensure customer satisfaction by achieving delivery of service quality norms through interaction with clients, prompt handling of guest requests, and complaint resolution. To be a part of a team where I am encouraged to learn new skills and be challenged and rewarded for excellent performance. To be independent. To be a strong asset to your company.

### PERSONAL INFORMATION

Birth Date: Dec. 21, 1991  
Birth Place: Iloilo City  
Nationality: Philippines  
Languages: English, Tagalog  
Age: 30  
Civil Status: Single  
Height: 5'5  
Weight: 56kg  
Gender: Female  
**No tattoos / Non Smoker**  
Phil. Driver's License: 12/21/2031  
Passport Exp.: 6/7/2028  
Seaman's Book Exp.: 1/15/2027  
Schengen Visa Exp.: 2/16/2024

### CONTACT



#### PHONE

+63193703268



#### EMAIL

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#### ADDRESS

Poblacion, Barotac Viejo  
Iloilo City 5011 Philippines

### EDUCATIONAL ATTAINMENT

- Bachelor of Science in Cruise ship Management  
John B Lacson Foundation Maritime University Molo Iloilo City 2008 - 2012
- Barotac Viejo National High School 2004 - 2008
- Raol O.V Causing Memorial School 1999 - 2004

### WORK EXPERIENCE

SEA - BASED	DATE
■ M/Y LUNA 115m Position: <i>Housekeeping Stewardess</i>	13 Oct.2019 15 April 2022
■ M/Y LAUREN L 90m Position: <i>Stewardess</i>	18 Jan. 2019 28 July 2019
■ M/Y MARYAH 125m Position: <i>Service Stewardess</i>	16 June 2017 22 Nov.2017
■ M/V EASTERN DREAM 140m Position: <i>Cabin Stewardess</i>	10 Dec.2015 4 Dec.2016

### LANDBASE - BASED

■	GEELHOED HOTEL	13 Dec. 2013	15 Jan. 2015
	Position: <i>Waitress</i>		
■	THE ROYAL MANDAYA HOTEL	13 Oct. 2012	23 Nov. 2013
	Position: <i>Receptionist/Waitress</i>		

### RELEVANT PROFESSIONAL EXPERIENCE

#### CLEANING EXPERTISE

- Clean, stock, and straighten guest rooms to prepare for new arrival.
- Detailing and deep clean carpets, thoroughly wash windows and doors, and do in-depth periodic cleaning on all surfaces and furniture.
- Proper Laundering.
- Follow all regulations and safety procedures for infection control
- Handle chemicals properly and use correct supplies for each surface.
- Inventories and restock rooms, housekeeping carts and supply closets.
- Monitor hallways and other common areas to keep rooms neat and attractive.

#### CUSTOMER SERVICE

- Greet every guest in hallway, common areas, or rooms with friendly attitude.
- Excellent knowledge to proper food handling, safety and service techniques.
- Ensure all areas are cleaned completely, wiped down, and free of damage for positive guest experiences.
- Floral decoration and arrangement.
- Food and beverage pairings.
- Ability to lift heavy trays.
- Dining area cleanliness.
- Providing menus, taking orders, bring food to tables, refilling glasses, and cleaning tables.

## KEY COMPETENCIES

- Friendly and outgoing
- Fast learner and reliable
- Meticulously detail-oriented
- Work under pressure
- Proactive self-starter
- Trust worthy
- Multitasking
- Organized and Systematic
- Communication Skills
- Customer Service
- Excellent Computer skills

## REFERENCE

Carmen Wagenaar  
**Head Housekeeper, MY Luna**  
[carmen.wagenaar@hotmail.com](mailto:carmen.wagenaar@hotmail.com)  
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Cristila Monis  
**Head Housekeeper, MY Luna**  
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Jamie Lee Jarvie  
**Head Housekeeper, MY Luna**  
+44 7367 504835

Pupe Petra Topic  
**Head of Service, MY Maryah**  
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Marta Kurzynska  
**Interior Manager, MY Lauren L.**  
+33 609 815 297

Nelson Salipod Jr. Housekeeping  
**Supervisor ,M/V Eastern Dream**  
+63 948 644 8714

Joy Parcon Suplido  
**Manager, Geelhoed Hotel**  
63 917 903 1151

Jaycob Gentapa  
**Capt.Waiter, TRMH**  
+63 909 234 2945

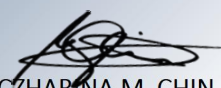
## SUMMARY SKILLS

- Experienced in Housekeeping Stewardess and Service Stewardess with outstanding attitude
- Exceptional Interpersonal
- Time Management skills
- Organize and Hard working
- With dedication to completing tasks on time and surpassing expectations
- With 6yrs & 7months experience in Hospitality Industry

## QUALIFICATIONS

- **Ship Security Awareness Training and Seafarer with designated Security Duties**  
Issued: 3 Nov. 2015  
Date of Expiry: None
- **Crowd Management**  
Issued: 2 June 2017
- **Crisis Management & Human Behavior**  
Issued: 6 Aug. 2019  
Date of Expiry: 6 Sept. 2024
- **STCW Basic Safety Training**  
Issued: 28 Jan. 2020  
Date of Expiry: 11 Sept. 2024
- **Refresher PSCRB**  
Issued: 7 Sept. 2019  
Date of Expiry: 7 Sept. 2024
- **Food Hygiene & Sanitation (HACCP)**  
Issued: 10 July 2018  
Date of Expiry: 10 July 2023
- **National Cert. I (NC1)**  
Issued: 7 Sept. 2018  
Date of Expiry: 6 Sept. 2023
- **Marlins English Language Test**  
Issued: 4 July 2018
- **Service Excellence Training (7 Days)**  
Issued: 26 Oct. 2020
- **Maritime Cyber Risk Awareness Training Course**  
Issued: 25 June 2021
- **COVID 19 Fully Vaccinated with Booster (PFIZER)**  
Issued: 6 Nov. 2021 - 27 Nov. 2021
- **Medical Certificate for Service at Sea (ENG1)**  
Issued: 20 Jan. 2022  
Date of Expiry: 19 Jan. 2024

I hereby certify that the above information is true and correct to the best of my knowledge and belief.

  
CZHARINA M. CHIN

Applicant's Full Name and Signature