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Lasath.kavindra



P.W. LASATH KAVINDA SILVA

PORABHAWALLAGE LASATH KAVINDA SILVA

Seeking a challenging position in hospitality industry including Butler service food and beverage and housekeeping departments in luxury hotels and cruises where I can combine all my communication professional skills experience and abilities added to the company satisfaction and profitability.

Profile Details



26 March, 1991



Single



Sri Lankan



N 2897569



C050024



SKILLS & CAREER HIGHLIGHTS

- Excellent organization skills
- Outstanding communication and inter personal skills
- 6 years' experience in a customer facing role in a 5 star hotel.
- Aptitude of continuous learning and SOP.
- Hard working and dedicated.
- Positive thinker and strong believer of creativity.



PROFESSIONAL EXPERIENCE

AIDA CRUISES

Designation : Seaman (CDC# : C050024)
Since Oct 2019 to June 2020

- Outbreak prevention and response
- Fire prevention and fire fighting
- Basic first aid Train the trainers food and beverage
- Survival techniques
- Personal safety and social responsibilities
- Seafarers with designated security duties
- Basic food hygiene
- Public health and housekeeping

JUMEIRAH MESSILA BEACH HOTEL & SPA KUWAIT

Designation : Guest Room Attendant
Since May-8-2018 - March 2019

- Provide excellent customer service .
- Maintain cleanliness of all facility Spaces.
- Great Guests upon arrival.
- Ensure consistent appearance of space across facility.
- Foster a welcoming environment for guest.
- Anticipate and meets wide array of guests.
- Assist with planning and delivering complimentary services.
- Note special guest accommodations.

School & Languages



School : St,Sebasthiyan College

Sinhala ●●●●●●●●●●

English ●●●●●●●●●○

Arabic ●●●●●●●○○○

Trainings and Technical



Atlantis Brand Promise (Engaging Service, Responsive Service, Service Recovery and Warm Service)

Basic Chemical Process Handling in Housekeeping

Arabian Hospitality

MS-Office – Word, Excel, Power Point

Opera System (Hotel Management System)

ADDITIONAL ACTIVITIES



Hard working with an eye for attention to detail

Quick learner and passionate for challenge.

Confident and dynamic individual with an objective of achieving excellence

Possesses strong leadership skills and has the ability to work collaboratively in a team.

Have excellence communication skills and work well within a team of any size but also work well on an individual basis

HOBBIES



PROFESSIONAL EXPERIENCE

EZDAN Hotel & Suites Doha Qatar

Designation : Guest Room Attendant

Since May -30-2017 –April-30-2018

- To check VIP rooms prior to guest arrival and thereafter daily to ensure that the standard is maintained for the duration of the guest stay.
- Assist in the training of the housekeeping personnel in line with SOP manual.
- Ensure that pantries are properly stocked with linen, guest supplies, cleaning supplies according to the established per stock.
- To liaise and cooperate with the engineering department for room maintenance and faults.

ATLANTIS THE PALM, DUBAI

Designation : Guest Room Attendant

From January-08-2012 – October -10- 2016

- Report on duty punctually wearing a neat uniform.
- Responsible for cleaning each room and bathroom thoroughly, make necessary arrangement in guest room and replenish guest items.
- To inspect all facilities, furniture and fixtures and report any damage to the supervisor for action and follow up.
- To attend to the guest request and queries courteously and promptly in the course of duty.
- To ensure that the lobby, guest elevators, ash trays, restaurants, public areas, function rooms are cleaned to the standard.
- To collect and dispose rubbish from all public areas.
- To do the deep cleaning as per schedule.

CLUB PALM GARDEN,BERUWALA,SRILANKA

Designation : House keeping Attendant

From October 2009-March2011

- Responsible for cleaning the guest room, maintaining high presentation as per resorts standard.
- Providing excellent customer service and courteously and promptly respond to guest room requests.
- Collect and dispose garbage, endorse lost and found to the security office.
- Making special tasks such as different towel arts, cleaning carpets and windows.
- Maintains a clean, safe, hazard free work environment at all times, reports any maintenance issue to the housekeeping office.
- Assist and conduct training to newly staff, making sure they're following resorts standard.

THE PLAM HOTEL,BERUWALA,SRILANKA.

Designation : Housekeeping Attendant

From April 2011-November 2011



Declaration

I do hereby certify that the above particulars furnished by me are true and correct to the best of my knowledge and belief, and I am willing to forward any other details you may require.

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P.W.L.K Silva

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Date