



# Emma Trzoska

**Stewardess**

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Date of Birth: 8 June 1991

Nationality: British

Language: English

Visas: Schengen Visa

Documents: Seaman's Discharge Book

COVID Vaccinations: Pfizer (1<sup>st</sup> & 2<sup>nd</sup>) + booster

## PROFILE

A hard-working, ambitious and a highly committed individual with transferable key skills and knowledge essential to providing excellent expertise within the yachting industry. I have a great respect for the yachting industry and am thoroughly enjoying my positions so far within it. As I am single and have no commitments in the UK, I have confidence in my belief and passion in my progression within the industry.

I have always enjoyed travelling, new experiences and cultures and it has always been at the back of my mind that there is a bigger world out there. I booked a one-way ticket to Bali and travelled through Indonesia, Vietnam, Cambodia and Thailand. This was my first taste of solo travelling. I loved the opportunities it provided me with, how it challenged me and the life experience I gained. I truly believe that it is important to challenge ourselves and appreciate life.

## QUALIFICATIONS / CERTIFICATES

- STCW 2010 – Basic Safety Training
- RoSPA Food Safety and Hygiene for Catering (Level 2)
- ENG1 Medical Certificate

## YACHT EXPERIENCE

### Stewardess (seasonal)

**M/Y M.J.TAKNM 40m**

**17 July to 31 October 2022**

Following a face-to-face meeting with a stewardess aboard a 70m M/Y, I was invited to interview the same day with the Chief Stewardess for the vessel. I was advised that a candidate with more experience was chosen for the role, but one week later, the Chief Stewardess contacted me to say their sister vessel is looking for a Stewardess and recommended me for the position. After completing a trial day, the Chief Stewardess confirmed she wished for me to join the vessel straight away and we embarked to Italy with guests onboard that evening.

Working with the Chief Stewardess as a team of two in the day-to-day maintenance of looking after the guests and all duties in respect of the interior. We completed trips with guests onboard throughout the summer, providing a high standard of service to meet their needs from breakfast, through to the last guest going to bed. My role rotated between service, housekeeping and laundry. Washing and ironing guest clothing and undertaking breakfast and dinner service by myself.

Using my previous experience and gaining more yacht related skills, it was highly motivating to receive excellent feedback from the guests, Chief Stewardess and Captain. I am very passionate about continuing my career within the industry and am currently seeking my next position.

### Stewardess (day worker)

**M/Y Rio 62m**

**13 July – 15 July 2022**

Private M/Y. Joining the crew as a day worker for 3 days undertaking washing, ironing, pressing and folding of guest clothing, crew uniform and guest linens in a timely and efficient manner.

**Stewardess (day worker)**

**M/Y Lady Lara 90m**

**9 July 2022**

Private M/Y. My duties included interior detailing and organisation of pantry, ornaments and champagne buckets. Wash-down, disinfection and steam clean of pantry surfaces on board, from the bulkheads right down to the smallest of air conditioning vents.

## **LAND BASED EXPERIENCE**

**Wistow Café Bistro (England)** – Front of House May 2022 – June 2022

Delivering excellent guest service in a professional hospitality environment. Supporting the daily operations effectively within the team including food and beverage orders, having an eye for detail in respect of the food displays and other inventory and preparing and serving well-crafted speciality coffee drinks as lattes, cappuccino and iced coffee beverages.

**Miller and Carter Steakhouse (England)** – Guest Service Team Member April 2022 – June 2022

Delivering excellent guest service in a professional, fast-paced, 'Masters of Steak' from the prestigious Craft Guild of Chef restaurant. Providing a warm and welcoming environment for the guests, offering a food and drinks service, wine pouring, clear communication with guests to explain the service cycle, products, offers and events and communicating effectively with the team to ensure the guests have the best experience. I thoroughly enjoy memorising the menus and offering recommendations to upsell dishes, desserts or drinks.

**Shakespeare Martineau LLP (England)** - Legal Secretary/PA May 2017 – May 2022

When I was travelling through Southeast Asia, I was contacted by an ex-colleague at Harvey Ingram LLP Solicitors. I was advised that there was a job position being advertised to join the team that I previously worked with in 2012 and that they wanted me to apply for the position. As soon as I returned from my travelling trip, I applied for the role straight away and within a week, I had an interview and was offered the position to re-join my previous team.

Alongside my full-time role, I became a member of the social committee and was advised that this was due to my positive charisma and passion to improve morale. I was responsible for organising social and charity events and encouraging others to get involved. One achievement for me during my time with the firm was completing a Paralegal Level 3 Apprenticeship alongside my full-time job. I enjoyed the challenge of balancing work and studying and was very proud of myself when I passed the course.

February 2017  
to April 2017

**Travelling**  
3 months travelling in Southeast Asia

2014 – February 2017

**Leicestershire Partnership Trust**  
**Community Administrator / Personal Assistant**

## **EMPLOYMENT HISTORY CERTIFICATES**

International Council for Online Educational Standards – Bartender and Barista (England) 2022

Institute for Apprenticeships & Technical Education Paralegal (Level 3) Shakespeare Martineau LLP (England) 2019 – 2021

OCR Diploma in Administration (Level 3) Harvey Ingram LLP Solicitors (England) 2010 – 2011

## **EDUCATION**

GCSEs include English, Mathematics, Science, Leisure and Tourism and Business Studies Guthlaxton College (England) 2005 – 2007

## **INTERESTS**

At any given chance, I am exploring or travelling. Whether it is within the UK or another part of the world, I really enjoy being in the moment and am grateful of the places I get to experience. I was lucky enough to trek through jungles, experience looking after animals, meet people from all over the world, to which I have made friends for life. Many solo adventures over the years were throughout Europe, from hiking in Croatia, to exploring Budapest and Seville.

Staying active and healthy is important to me. I regularly attend the gym to keep me fit. I also offer personal training sessions to friends and family, and it is on my bucket list to complete my qualification to become a personal trainer. I love being a part of group activities and regularly arrange hiking trips for people with different levels of fitness to areas in the UK.

## REFERENCES

Lazar Pajovic – Captain M/Y M.J.TAKNM  
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Jemaima Patron – Chief Stewardess M/Y M.J.TAKMN / M/Y Nourah of Riyadh  
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