

Katarina Kusturica



Contact

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Key Skills

Organized, diligent, and
tenacious
Poised under pressure
Problem solving
Easy going and loyal person
Able to work collaboratively as
a part of team

Personal info

Day of birth: 30.01.1990.
Height 171cm
Weight 68cm
Shoe size 39
Dress size M
No tattoo
Non smoker
Marital status: single

Certificates

STCW
ENG1
FHL2

Profile

Self-motivated and well-presented person, with Manager at Maritime Traffic degree, is looking for job.

I can work as a team player and also I can use my own initiative when needed.

I am efficient, hardworking, organized, with a friendly outgoing attitude, and willing to start from any position to work my way up.

Fluent English speaker.

Experience

May 2022 — September 2022

2nd stewardess • 43m M/Y • Caroline sea II

Cabin preparation and detailing to a very high standard, laundry, setting tables, arranging flowers and cleaning all areas of the interior of the yacht. Working together with the Chief-Stewardess to create seamless and high-end guest service. Occasionally cooking light home meals for the crew.

May 2021 — September 2021

Bar waiter • Hotel Pinija • Zadar, Croatia

My duties were to provide guests in Lounge bar in hotel with service, serving drinks and sandwiches, working as a bar waiter as well behind the bar, to ensure beverages are kept in good condition, enforcing health and safety rules, dealing with difficult customers, making shift schedule, ordering bar equipment glassware and drinks for restock etc.

January 2019 — April 2021

UNHWI housekeeper • Private Estate • Riyadh, Saudi Arabia

In Saudi Arabia I was working for VVIP family, the priorities of my job were general cleaning of property, making beds and changing linen, keeping room stocked with clean towels, toiletries and other supplies. Steaming and cleaning draperies and blinds. Reporting any necessary repairs and replacement. Looking after silver and antique furniture, marble floors etc. Presenting all rooms, dining rooms lounges and formal salons in highest standards. Meeting and greeting guests. Packing and unpacking suitcases. Wardrobe organization. To carry out any other duties requested by the estate entourage team. Travel with family as needed. Assisting Head Housekeeper in Supervising Staff. Ensure that all materials and equipment are maintained and used correctly. To ensure that Staff are carrying out their duties and responsibilities in a professional and dedicated manner. To file a daily Housekeeping report and update Head of Housekeeping all matters.

Documents:

Montenegro passport
Montenegro seamen's book
Yellow fever book

Courses:

Luxury hospitality
Leadership and management
Floristry and flower arrangement
7 habits of highly effective people

Activities and Interests

Literature
Environmental conservation
Art
Gym and fitness
Travel

March 2018 — October 2018

Bar waiter • Celebrity cruises

The priorities of my job were to greet guests in a professional manner and provide them with friendly beverage in public rooms, lounges, open decks and bars, welcoming guests on board. Serving at cocktail parties, sail away parties, casual dining, Captain parties etc. To keep pantries clean and tidy following the USPH standards.

January 2017 — January 2018

Stewardess • Cristal cruises

The priorities of my job were welcoming guests on the ship, familiarization with the room, giving all information about room and safety procedure, to clean guest rooms (12 in section) following the details of USPH standards. Keeping assigned lockers and corridors clean and tidy in accordance to safety rules and regulations. To provide guests with morning and turn down service. To refile daily mini bar and ice bucket. To deliver bottle of wine or other alcohol bottles on requests. To know all the guests names and special requests. To greet guests by the name.

January 2012 — October 2016

Computer operator • Sportske kladionice "Permier"

My job was receipt of payments and payment of winning tickets, communicating with players and providing the necessary information related to the conditions and way of playing, following live and on line betting, work at the cash register, work on appliances and electronic roulette, maintaining the tidiness of the workspace.

Education

June 2013

Studies of Maritime Sciences and transport • Montenegro, Kotor

Bachelor degree in Maritime management